Mobile Procurement & Order Management

Mobile device selection, carrier plans & ordering made easy

Procure

Peak Technologies Manage Mobility Mobile Procurement and Order Management process leverages over 30 years of experience in device consultation, selection and ordering. Peak specializes in recommending the right mobile device for your specific business application, user base and work flow.

Peak specializes in mobile devices of all types from consumer devices to light duty devices to highly rugged devices for the harshest of environments including a full portfolio of mobile device accessories and printing supplies. We leverage our extensive knowledge of both WLAN and WWAN environments and our relationships with the leading wireline and wireless carriers to provide a wide array of carrier service plan options all customizable to your business needs.

Mobile device selection

- **Mobile Devices**

  - Consumer
  - Rugged
  - Tablets
  - Scanners
  - Routers
  - Hotspots
  - Access Points
  - Laptops

- **Mobile Device Accessories**

  - Chargers/Cradles/Cables
  - Cases/Holsters
  - Vehicle Mounting Hardware
  - Enterprise Sleds
  - Batteries

Business Benefits

- Increase mobile worker efficiency – the right tool for the job

- Minimize Total Cost of Ownership (TCO) for all Mobile Devices

- Streamline mobile hardware ordering processes

- Optimize wireless carrier plans and ongoing management

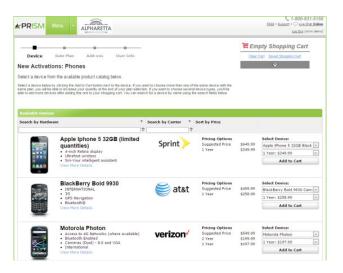- Manage order approval workflows and pricing in the customer portal

- **Mobile Printers & Printing Supplies**

  Our consultative approach to recommending the right device for your specific application includes an extensive list of environmental and use-case factors including:

  - Operating system preferences or requirements

  - Barcode scanning requirements

  - Environmental exposure (heat/cold/wet/dust environments)

  - Temperature exposure (direct sun, cold)

  - User workflow to gauge drop specifications

  - Requirements for mobile printing

  - Customer interaction & interface (signatures, device aesthetics)

  - Other factors (glove environment, vibration specifications)

  - Budget constraints

  - Delivery timelines

Web based ordering & management

After we have helped our customers select the right mobile devices, accessories, carrier plans, printers, supplies and support plans, Peak Manage Mobility customer portal takes over.

The customer portal is a web-based eProcurement and Management portal featuring hierarchy levels to enforce user and device policy. The portal provides a complete approval workflow to make sure that every order is reviewed and approved to prevent theft or fraud. Customers can view the status of their order, view order line details on the web portal 24/7. With the account changes module, users can submit care tickets and requests for support and receive quick turnaround times with notification communication and online status updates.

- **Customer Portal features include:**

  - Fully customizable and configurable

  - Display only approved devices, carrier plans and accessories

  - View pending order notifications with hierarchical approval options

  - Completed orders with full historical analysis and archiving

  - Tracking from order to inventory to invoice validation

  - Several communication options including email, chat, toll-free or online support

  - Ongoing asset management

  - Several reporting options

Contact Us

Order online or contact us today!

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